

For use on
passenger
vehicles only



REGISTRATION/ACCOUNT SET UP

IMPORTANT • READ CAREFULLY

E-ZPass® GO PAK

Register Today and Use Tomorrow on the PA Turnpike*

**Registration required prior to use. Once registered, the E-ZPass transponder may be used after 24 hours on the PA Turnpike. Please allow 48 hours before using on toll roads and bridges other than the PA Turnpike.*



paturndpike.com
1.877.736.6727



- You must complete the registration process for the E-ZPass transponder PRIOR to use.
- Registering your transponder establishes an E-ZPass account with the PA Turnpike Commission (PTC).
- Upon successful registration, the transponder is ready for use after 24 hours on the PA Turnpike and after 48 hours on non-PA Turnpike toll roads that accept E-ZPass.
- An annual fee is deducted from your prepaid balance at the time of account registration.
- Using an unregistered transponder will result in toll violations.
- PA toll violations carry an administrative fee per violation.

Register your transponder at www.paturndpike.com or contact the PTC E-ZPass Customer Service Center (CSC) at 1.877.736.6727.

The CSC is open Monday to Friday from 8 a.m. to 7 p.m.

See the reverse side for account registration instructions.

USING E-ZPASS

- Mount the E-ZPass transponder per the instructions provided.
- When traveling on our roadway, use the E-ZPass Only designated lanes. Keep moving, use caution, and obey the posted speed limit for your own safety and for the safety of our toll collectors.
- An active E-ZPass transponder will be read electronically. If you do not wish to use your E-ZPass, the transponder should be placed in its original silver packaging or wrapped in aluminum foil prior to entering the toll road. Failure to follow these instructions may cause your account to be charged even if you took a toll ticket and paid cash.

MANAGING YOUR ACCOUNT

- Transactions for the previous 18 months are available online or from the PTC E-ZPass Customer Service Center (CSC).
- Remember to keep your E-ZPass account information up to date (contact information, credit card information, additional or new license plates and/or vehicles) to avoid violations.
- Sign up to receive email notifications for important information regarding your E-ZPass account, or use the PA Turnpike E-ZPass App to monitor your account.

LOST OR STOLEN TRANSPONDER

1. Report lost or stolen transponders immediately by logging into your account at www.paturndpike.com, or by calling the PTC E-ZPass CSC at 1.877.736.6727. You will be responsible for any charges incurred until you report a lost or stolen transponder. See E-ZPass Program Terms of Agreement for more information.
2. You will be required to pay the full cost of a lost or stolen transponder.
3. If you find your transponder, do not use it. Call the PTC E-ZPass CSC immediately to reactivate the transponder.

Use of this transponder signifies acceptance of the Terms of Agreement.

The Terms and a complete User's Manual are available at www.paturndpike.com or by calling the PTC E-ZPass CSC.

THIS TRANSPONDER IS NOT FOR USE WITH MOTORCYCLES OR VEHICLES OVER 7000 LBS.

REGISTERING YOUR GO PAK

ONLINE

- Go to **www.paturnpike.com**.
- Select "GO PAK Registration" at the top right hand corner of the home page.
- Enter the transponder number and PIN code provided with the original packaging.
- Follow the steps to complete the registration process.

BY PHONE

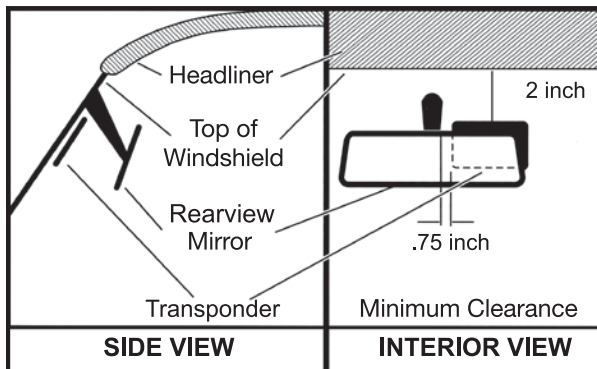
Call the PTC E-ZPass Customer Service Center (CSC) at 1.877.736.6727. The CSC is open Monday to Friday from 8 a.m. to 7 p.m.

Have the following information ready:

- Transponder number and PIN, located in the GO PAK
- Driver's license number
- Vehicle information including license plate(s) of each vehicle to be listed on the account

TRANSPONDER MOUNTING INSTRUCTIONS

- **CLEAN** the mounting surface.
- **REMOVE** the clear plastic from the back of the mounting strips on the transponder to expose the adhesive.
- **POSITION** the transponder on the inside of your windshield, behind the rearview mirror and below any tinting.
- **PLACE** the transponder on the windshield with the E-ZPass logo upright, facing you and press firmly.



ALREADY HAVE A PA TURNPIKE COMMISSION (PTC) E-ZPASS ACCOUNT?

- If you already have a PTC E-ZPass account, contact the PTC E-ZPass Customer Service Center at 1.877.736.6727 to add this transponder to your existing account; OR
- Log in to your existing PTC E-ZPass account. Under "Transponder Information," click on "Add GoPak Transponder."

YOUR E-ZPASS ACCOUNT INFORMATION

For easy reference, record your account information below and retain in a safe place.

E-ZPass Account # _____

E-ZPass Transponder # _____

E-ZPass PIN _____

TRANSPONDER CARE

- **DO NOT** submerge the transponder in water or use any cleaning agents.
- **DO NOT** cover the transponder with any type of varnish or paint.
- **DO NOT** modify or alter the transponder in any way. You will be charged for transponders that are damaged or defaced.

RETURN POLICY

DO NOT RETURN THE E-ZPASS GO PAK TO THE RETAILER OR PLACE OF PURCHASE FOR A REFUND.*

If you wish to obtain a refund, return the GO PAK, along with your name, address and telephone number, to:

PTC E-ZPass Customer Service Center
300 East Park Drive
Harrisburg, PA 17111
1.877.736.6727

*The retailer's convenience fee is non-refundable.