

ACCOUNT SETUP

- Register your transponder within 72 hours.
- Registering your transponder indicates that you have established an E-ZPass account with the PA Turnpike Commission (PTC) and agree to have tolls deducted from your prepaid account.
- Your available prepaid balance excludes any additional convenience and/or service fees charged by the retailer.
- The annual fee is deducted from your prepaid balance at the time of account registration.
- Sign up for emails to receive information regarding your account.

To view your available balance, register your transponder at www.paturnpike.com or contact the PTC E-ZPass Customer Service Center at 1.877.736.6727, open Monday – Friday from 8 a.m. to 7 p.m.

See the reverse side for registration instructions.

IMPORTANT • READ CAREFULLY

- You must register your transponder within 72 hours or the transponder may become invalid.
- Using an invalid transponder will result in toll violations.
- PA toll violations carry an administrative fee per violation. Other agency fees may vary.
- Mount the E-ZPass transponder to your windshield per the instructions provided.

USING E-ZPASS

You may begin using your E-ZPass today!

When entering or exiting our roadway, use the E-ZPass Only lanes whenever possible. Do not take a ticket at entry. Keep moving, use caution, and obey the posted speed limit for your own safety and for the safety of our toll collectors.

An active transponder, located anywhere in or on your vehicle, may be read electronically. If you do not wish to use your E-ZPass, put the transponder in its original silver packaging or wrap it in aluminum foil prior to entering. Failure to do so means your account could be charged even if you took a toll ticket and paid cash.

LOST OR STOLEN TRANSPONDER

1. Report lost or stolen transponders immediately by logging into your account at www.paturnpike.com, or by calling the PTC E-ZPass Customer Service Center at 1.877.736.6727. You will be responsible for any charges incurred until you report a lost or stolen transponder. See E-ZPass Program Terms of Agreement for more information.
2. You will be required to pay the full cost of a lost or stolen transponder.
3. If you find your transponder, do not use it. Call the Customer Service Center immediately to reactivate the transponder.

Use of this transponder signifies acceptance of the Terms of Agreement. The Terms and a complete User's Manual are available at www.paturnpike.com or by calling the PTC E-ZPass Customer Service Center.



E-ZPass
GO PAK

Get it today • Use it today

Register your transponder within 72 hours



www.paturnpike.com • 1.877.736.6727

MANAGING YOUR ACCOUNT

- Transactions for the previous 18 months are available online or from the PTC E-ZPass Customer Service Center.
- Transactions may be disputed for up to 45 days from the transaction date.
- Remember to keep your E-ZPass account information up to date (contact information, credit card, additional or new license plates and/or vehicles) to avoid violations.
- Sign up to receive email notifications for important information regarding your E-ZPass account. Visit our website or call the Customer Service Center and complete the verification process.

THIS TRANSPONDER IS NOT FOR USE WITH MOTORCYCLES OR VEHICLES OVER 7000 LBS.

REGISTERING YOUR GO PAK

Already have a PA Turnpike Commission (PTC) E-ZPass account?
See important information below.

ONLINE

- Go to www.paturndpike.com.
- Select "GO PAK Registration" at the top right hand corner of the home page.
- Enter the transponder number and PIN provided with the original packaging.
- Follow the steps to complete the registration process.

BY PHONE

Call the PTC E-ZPass Customer Service Center at 1.877.736.6727 during normal business hours, Monday through Friday, 8 a.m. to 7 p.m. For faster service, have the following information ready:

- Transponder number and PIN, located in the GO PAK
- Driver's license number
- Vehicle information including license plate(s) of each vehicle to be listed on the account

IMPORTANT INFORMATION

- If you already have a PTC E-ZPass account, contact the PTC E-ZPass Customer Service Center at 1.877.736.6727 to add this transponder to your existing account. The E-ZPass transponder in your GO PAK is associated with a new account.
- Customers who opt for manual replenishment will be required to pay a transponder deposit.
- The Customer Service Center will only disclose account information to those individuals listed as contacts on the account.

YOUR E-ZPASS ACCOUNT INFORMATION

For easy reference, record your account information below and keep in a safe place.

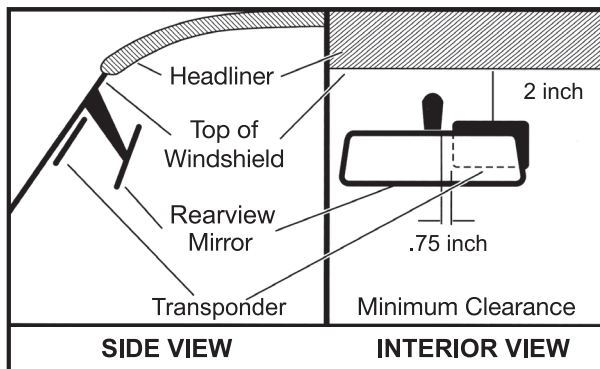
E-ZPass Account # _____

E-ZPass Transponder # _____

E-ZPass PIN _____

TRANSPONDER MOUNTING INSTRUCTIONS

- **CLEAN** the mounting surface.
- **REMOVE** the clear plastic from the back of the mounting strips on the transponder to expose the adhesive.
- **POSITION** the transponder on the inside of your windshield, behind the rearview mirror and below any tinting.
- **PLACE** the transponder on the windshield with the E-ZPass logo upright, facing you and press firmly.



TRANSPONDER CARE

- **DO NOT** submerge the transponder in water or use any cleaning agents.
- **DO NOT** cover the transponder with any type of varnish or paint.
- **DO NOT** modify or alter the transponder in any way. You will be charged for transponders that are damaged or defaced.

RETURN POLICY

DO NOT RETURN THE E-ZPASS GO PAK TO THE RETAILER OR PLACE OF PURCHASE FOR A REFUND.*

If you wish to obtain a refund, return the GO PAK to:
PTC E-ZPass Customer Service Center
300 East Park Drive
Harrisburg, PA 17111
1.877.736.6727

*The retailer's convenience fee is non-refundable.