STRATEGIC PLAN FRAMEWORK

OUR VISION
Driving the standard for safety, customer service, and mobility.

OUR COMMITMENT
- Improve safety—zero fatalities, no work-zone injuries, reduced incidents
- Manage all assets in a restorative manner
- Achieve accessible, reliable, and uninterrupted travel
- Be the leader in transportation services

OUR VALUES

SAFETY ALWAYS
We care deeply about the safety of our colleagues and customers.

COMMUNICATE OPENLY
We listen and collaborate to connect people with one another.

CUSTOMER DRIVEN
We provide our customers with premium service.

RESPONSIBILITY MATTERS
We embody diversity, integrity, and sustainability in all of our practices.

TEAMWORK DELIVERS
We are accountable to one another and succeed when we work together.

MISSION
To operate a safe, reliable, customer-valued toll road system that supports national mobility and commerce.