

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please visit <a href="www.highmarkblueshield.com">www.highmarkblueshield.com</a> or call 1-866-727-4935. For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:balance billing">balance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:coinsurance">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="www.HealthCare.gov/sbc-qlossary/">www.HealthCare.gov/sbc-qlossary/</a> or call to request a copy.

Important Questions Answers		S	Why This Matters:
What is the overall deductible?		\$0 individual/\$0 family <u>network</u> . \$400 individual/\$800 family out-of- <u>network</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?		Yes. Emergency room services and emergency medical transportation benefits are covered before you meet your out-of-network deductible.  Copayments and coinsurance amounts don't count toward the out-of-network deductible.	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
Are there other <u>deducti</u> specific services?	<u>bles</u> for	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?		\$0 individual/\$0 family network. \$1,500 individual/\$3,000 family out- of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. In addition to this amount, you may be subject to balance billing from the out-of-network provider. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?  Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket.  Out-of-network: Copayments, deductibles, premiums, balance-billed charges, and health care this plan doesn't cover.		Ith care this plan doesn't cover do not your total maximum out-of-pocket.  etwork: Copayments, deductibles, ns, balance-billed charges, and health	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. For a list of <u>network providers</u> , visit <u>www.highmarkblueshield.com</u> or call 1-866-727-4935.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ).
		Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your overall **deductible** has been met, if a **deductible** applies.

С	ommon Medical Event	Services You May Need	Network Provider (You will pay the	Out-of-Network Provider (You will	Limitations, Exceptions, & Other Important Information
car	ou visit a health re <u>provider's</u> ice or clinic	Primary care visit to treat an injury or illness  Specialist visit  Preventive care/screening/immunization	\$20 copay/visit \$30 copay/visit \$20 copay/visit for preventive care visits No charge for screening No charge for immunizations	pay the most) 30% coinsurance 30% coinsurance 30% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.  Please refer to your <u>preventive</u> schedule for additional information.
If y	ou have a test	<u>Diagnostic test (</u> x-ray, blood work) Imaging (CT/PET scans, MRIs)	No charge No charge	30% coinsurance 30% coinsurance	Precertification may be required.  Precertification may be required.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition	Preferred Brand drugs	\$15 copay/ prescription for up to a 31-day supply (retail) \$20 copay/ prescription for a 31 to 90-day supply (CVS mail order) 90 day at CVS retail	\$15 copay/ prescription for up to a 31-day supply (retail) plus the difference between the average wholesale cost (AWP) of the medication and out- of-network cost after reimbursement	Covers up to 31-day supply (retail prescription), 31-90-day supply (mail order prescription). Includes oral and injectable fertility drugs.  Mandatory generics provision applies. When generic is available, but the pharmacy dispenses the brand name medication for any reason, you will pay the difference between the brand-name medication and the generic plus the
	Treferred Brand drugs	\$23 copay/ prescription for up to a 31-day supply (retail), \$32 copay/ prescription for a 31 to 90-day supply (CVS mail order) 90 day at CVS retail  \$23 copay/ prescription for up to a 31-day supply (retail) plus the difference between the average wholesale cost (AWP) of the medication and out- of-network cost after reimbursement.		brand copay.  Maintenance drugs – after two retail refills, members are required to fill a 90-day supply at CVS Caremark Mail Service Pharmacy or CVS/pharmacy, otherwise, higher costs may apply. Coverage at out-of-network pharmacy limited to average wholesale price.
	Non-Preferred Brand drugs	\$41 copay/ prescription for up to a 31-day supply (retail), \$59 copay/ prescription for a 31 to 90-day supply (CVS mail order) 90 day at CVS retail	\$41 copay/ prescription for up to a 31-day supply (retail) plus the difference between the average wholesale cost (AWP) of the medication and out- of-network cost after reimbursement	

		What You	ų Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Specialty drugs – Generic	\$15 Copay/ prescription for up to a 30-day supply	Not Covered	CVS Specialty – First prescription may be filled at either a participating retail pharmacy or CVS Specialty mail order pharmacy. Subsequent refills must be
	Preferred Brand	\$23 copay/ prescription for up to a 30-day supply		through CVS Specialty Pharmacy
	Non-Preferred	\$41 copay/ prescription for up to a 30-day supply		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	30% coinsurance	Precertification may be required.
J. J.	Physician/surgeon fees	No charge	30% coinsurance	Precertification may be required.
If you need immediate medical attention	Emergency room care	\$55 <u>copay</u> /visit	\$55 <u>copay</u> /visit <u>Deductible</u> does not apply.	Copay waived if admitted as an inpatient.
	Emergency medical transportation	No charge	No charge <u>Deductible</u> does not apply.	none
	<u>Urgent care</u>	\$30 <u>copay</u> /visit	30% coinsurance	none
If you have a hospital stay	Facility fees (e.g., hospital room)	No charge	30% coinsurance	Precertification may be required.
	Physician/surgeon fees	No charge	30% <u>coinsurance</u>	Precertification may be required.

		What You	ų Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral	Outpatient services	\$30 <u>copay</u> /visit	30% coinsurance	Precertification may be required.	
health, or substance abuse services	Inpatient services	No charge	30% coinsurance	Precertification may be required.	
If you are pregnant	Office visits	No charge	30% coinsurance	Depending on the type of services, a copayment, coinsurance, or deductible	
	Childbirth/delivery professional services	No charge	30% coinsurance	may apply.	
	Childbirth/delivery facility services	No charge	30% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
				Network: The first visit to determine pregnancy is covered at no charge.	
				Precertification may be required.	

		What You	ų Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need help recovering or have other special health needs	Home health care	No charge	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 90 visits per benefit period, combined with visiting nurse. Precertification may be required.	
	Rehabilitation services	\$30 <u>copay</u> /visit	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 20 physical medicine visits, 12 speech therapy visits, and 12 occupational therapy visits per benefit period. Precertification may be required.	
	Habilitation services	Not covered	Not covered	none	
	Skilled nursing care	No charge	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 100 days per benefit period. Precertification may be required.	
	Durable medical equipment	No charge	30% coinsurance	Precertification may be required.	
	Hospice services	No charge	30% coinsurance	Precertification may be required.	
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	none	
·	Children's glasses	Not covered	Not covered	none	
	Children's dental check-up	Not covered	Not covered	none	

## **Excluded Services & Other Covered Services:**

Service	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
•	Acupuncture	•	Habilitation services	•	Routine eye care (Adult)
•	Cosmetic surgery	•	Long-term care	•	Routine foot care
•	Dental care (Adult)	•	Prescription drugs	•	Weight loss programs
Other	Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
•	Bariatric surgery	•	Hearing aids	•	Non-emergency care when traveling outside the U.S. See http://www.bcbsa.com
	Chiropractic care	•	Infertility treatment	•	Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the <a href="Health Insurance">Health Insurance</a> Marketplace. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Your <u>plan</u> administrator/employer.

## Does this <u>plan</u> provide <u>Minimum Essential Coverage</u>? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$30
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700			
In this example, Peg would pay:				
<u>Cost Sharing</u>				
Deductibles	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$70			
The total Peg would pay is	\$70			

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■The plan's overall deductible	\$0
Specialist copayment	\$30
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

Durable medical equipment (glucose meter)

In this example, Joe would pay:				
Cost Sharing				
Deductibles	\$0			
<u>Copayments</u>	\$200			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions \$3,5				
The total Joe would pay is	\$3,700			

## **Mia's Simple Fracture**

(in-<u>network</u> emergency room visit and follow up care)

■The plan's overall deductible	\$0
Specialist copayment	\$30
Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

<u>Durable medical equipment (crutches)</u>

Total Example Cost

\$5,600

Dalabilitation a mineral (crucines)

Rehabilitation services (physical therapy)

<b>\$2,000</b>	
\$0	
\$200	
\$0	
What isn't covered	
\$10	
\$210	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

42 SUU

Insurance or benefit administration may be provided by Highmark Blue Shield which is an independent licensee of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug <u>formulary</u> or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4108.

### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you speak English, language assistance services, free of charge, are available to you. Call 1-888-269-8412.

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-888-269-8412.

如果您说中文,可向您提供免费语言协助服务。 請致電 1-888-269-8412.

Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-888-269-8412.

한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-888-269-8412 로 전화.

Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-888-269-8412.

Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-888-269-8412.

إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 8412-269-888-1.

Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan 1-888-269-8412.

Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-888-269-8412.

Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1-888-269-8412.

Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-888-269-8412.

Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-888-269-8412.

Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-888-269-8412.

日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いただけます。 1-888-269-8412 を呼び出します。

اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان رایگان با تماس با شماره 8412-269-888-1.