

REQUEST FOR QUALIFICATIONS FOR

**PERFORMANCE AUDITS, FORENSIC AUDITS, BEST PRACTICE AND COMPLIANCE
ASSESSMENTS, SPECIALIZED SECURITY AND INVESTIGATION SERVICES**

ISSUING OFFICE

Pennsylvania Turnpike Commission

Compliance Department

RFQ NUMBER 17-10207-7722

DATE OF ISSUANCE

March 8, 2017

**REQUEST FOR QUALIFICATIONS FOR
PERFORMANCE AUDITS, FORENSIC AUDITS, BEST PRACTICE AND COMPLIANCE
ASSESSMENTS, SPECIALIZED SECURITY AND INVESTIGATION SERVICES**

RFQ# 17-10207-7722

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PART I

GENERAL INFORMATION

I-1. Purpose. The Pennsylvania Turnpike Commission (Commission) seeks to retain the services of one or more firms experienced in performing performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services. Through this Request for Qualifications (RFQ) process, the Commission seeks to establish a pool of qualified firms who will be available to provide such services, as needed from time to time. Please note that inclusion in the pool does not guarantee or provide assurances that a firm will be assigned any minimum number or monetary amount of work orders during the contract duration.

This RFQ provides interested firms, brokers and agents with sufficient information to enable them to prepare and submit statements of qualifications for consideration by the Commission to satisfy a need for performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services. Consulting firms wishing to be considered for inclusion in the pool(s) should respond to this RFQ in all respects.

The Commission reserves the right to retain consulting firms who are not included in the pool to provide services specified in this RFQ. Such selection may be based on complexity and such other factors as the Commission deems, in its sole discretion, relevant.

Following the creation of the pool, the Commission reserves the right, in its sole and absolute discretion, to add or remove firms from the pool at any time.

I-2. Background.

The Turnpike System

The present system is composed of the following: a 359 mile Turnpike Mainline traversing the southern portion of Pennsylvania from east to west, a 110 mile north-south section identified as the Northeast Extension, a 16 mile north-south connection, known as the Beaver Valley Expressway which intersects the Turnpike Mainline in the southwestern portion of the Commonwealth, the 13 mile Amos K. Hutchinson Bypass, which adjoins the Turnpike Mainline near the New Stanton Interchange, a 48-mile section of the Mon/Fayette Project, and the first 6-mile section of the Southern Beltway, the Findlay Connector, near Greater Pittsburgh International Airport. When completed, the Mon/Fayette Expressway will extend 65 miles from Interstate Route 68 in West Virginia to Interstate Route 376 near Pittsburgh and the Southern Beltway Expressway will extend 32 miles from Interstate Route 376 near the Greater Pittsburgh International Airport to the Mon/Fayette Expressway near Finleyville.

The Pennsylvania Turnpike System has a total of 79 interchanges which connect it with major arteries and population centers in its 552 mile traffic corridor. Thirty-two of the interchanges are located on the Turnpike Mainline, 11 interchanges are situated on the Northeast Extension, and 36 interchanges on the western extensions. The Turnpike system contains 68 toll plazas which are predominantly at the interchanges, with 14 barrier tolling points. There are 17 service plazas along the Pennsylvania Turnpike System providing gasoline and diesel fuel, other automotive supplies and services, and restaurant services.

I-3. Issuing Office. This RFQ is issued for the Commission by the Compliance Department. All questions regarding this RFQ must be directed to the Commission pursuant to the process identified in Section I-10 below. No questions will be addressed except through such process.

I-4. Scope. This RFQ contains instructions governing the statements of qualifications to be submitted and the material to be included therein; a description of the service to be provided; requirements which must be met to be eligible for consideration; general evaluation criteria; and other requirements to be met by each statement of qualifications.

I-5. Problem Statement.

A. General Description

The Commission is soliciting statements of qualifications from consulting firms for the purpose of creating a pool of qualified firms to provide performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services.

B. Requested Services

Firms selected through this RFQ will perform forensic audits, performance audits, best practice and compliance assessments, as well as specialized security and investigation services through the Work Order Request for Proposal “WORFP” process as described in Appendix A.

Each formal work order issued under this contract will specify the objectives, scope and deliverables for the requested service. Upon receipt of the work order, firms will submit a proposed cost estimate and project plan which will include anticipated individual and total resource hours and costs, other direct costs, timeline, and schedule of milestones and deliverables for review and approval by the Compliance Department.

For Audits and Assessments: Operations to be reviewed include, but are not limited to: highway, bridge and facility design engineering, construction and maintenance, technology applications, facility design engineering, costs associated with professional service contracts, integrity and security including the Commission’s SAP Enterprise Resource Management System, financial activities, fare collection systems and processes, employee and customer safety, and traffic engineering and operations.

For Security and Investigation Services: Firms selected through this RFQ will perform investigative and surveillance services as specified in the work orders issued by the Compliance Department. The services would include both static and mobile surveillance, as well as any needed camera installations in Commission buildings and job sites. The video data would be made available to the Compliance Department for analysis. The requested services could be required for any building or job site; system wide. For a detailed description of the Turnpike system see the background information in I-2.

I-6. Type of Contract. It is proposed that if contract(s) are entered into as a result of this RFQ, work will be assigned on an open-end contract basis with work being subsequently assigned through a work order request for proposal “WORFP” process as described in Appendix A. The Commission may in its sole discretion undertake negotiations with Respondents whose proposals, in the judgment of the Issuing

Office, show them to be qualified, responsible, responsive and capable of performing the work. Please note that inclusion in the pool of Respondents selected as a result of this RFQ does not guarantee or provide assurances that a Respondent will be assigned any minimum number or specific monetary amount of work orders during the contract duration.

I-7. Contractor Integrity Provisions. Contractor Integrity Provisions will apply to this contract upon award and the awarded vendor may be required to complete a Background Qualifications Questionnaire prior to entering into an Agreement with the Commission and attend annual ethics training provided by the Commission. Proposers can find these two documents on the Commissions website at www.paturnpike.com (Doing Business, General Information, Integrity Provisions).

Include full disclosure of any potential conflict with the State Adverse Interest of State Advisor or Consultant Statute by the prime or any subconsultant. If there is no adverse interest you shall include the following statement: "I have reviewed the State Adverse Interest Statute and determined that there is no adverse interest for anyone on this Agreement team." This information should be included in your transmittal letter/cover page or executive summary.

I-8. Rejection of Statements of Qualifications. The Commission reserves the right to reject any and all Statements of Qualifications received as a result of this request.

I-9. Incurring Costs. The Commission is not liable for any costs incurred by Respondents in their preparation and submission of Statements of Qualifications, in participating in the RFQ process or in anticipation of award of audits, assessments, or security and investigation services opportunities.

I-10. Questions and Answers. Written questions may be submitted to clarify any points in the RFQ which may not have been clearly understood. Written questions should be submitted via email to RFP-Q@paturnpike.com with **RFQ 17-10207-7722 Advisory Services** in the subject line to be received no later than **2:00 p.m., local time, Thursday, March 23, 2017**. Respondents shall use the form provided in **Appendix B** to submit the questions. All questions and written answers will be posted to the website as an addendum to and become part of this RFQ. No questions regarding the RFQ will be addressed except through this process.

I-11. Addenda to the RFQ. If it becomes necessary to revise any part of this RFQ before the response date, addenda will be posted to the Commission's website under the original RFQ document. It is the responsibility of all Respondents to periodically check the website for any new information or addenda to the RFQ.

The Commission may revise a published advertisement. If the Commission revises a published advertisement less than ten days before the RFQ due date, the due date will be extended to maintain the minimum ten-day advertisement duration if the revision alters the project scope or selection criteria. Respondents are responsible to monitor advertisements/addenda to ensure the submitted Statement of Qualifications complies with any changes in the published advertisement.

I-12. Response. To be considered, Statement of Qualifications must be delivered to the Pennsylvania Turnpike Commission's Contracts Administration Department, Attention: Wanda Metzger, on or before **2:00 PM local time on Tuesday, April 18, 2017**. The Pennsylvania Turnpike Commission is located at 700 South Eisenhower Boulevard, Middletown, PA 17057 (Street address). Our mailing Address is P. O. Box 67676, Harrisburg, PA 17106.

Please note that use of U.S. Mail, FedEx, UPS, or other delivery method, does not guarantee delivery to the Contracts Administration Department by the above listed time for submission. Respondents mailing submissions should allow sufficient delivery time to ensure timely receipt of their Statements of Qualifications. If the Commission office location to which submissions are to be delivered is closed on the Statement of Qualifications response date, due to inclement weather, natural disaster, or any other cause, the deadline for submission shall be automatically extended until the next Commission business day on which the office is open. Unless the Respondents are otherwise notified by the Commission, the time for submission of Statements of Qualifications shall remain the same.

I-13. Statements of Qualifications. To be considered, Respondents should submit a complete response to this RFQ, using the format provided in PART II. Each Statement of Qualifications should be submitted in five (5) hard copies of the Technical Submittal, and five (5) hard copies of the Diverse Business (DB) participation submittal. In addition to the hard copies of the Statements of Qualifications, **two (2) complete and exact copies** of the Statement of Qualifications (along with all requested documents) on CD-ROM or Flash Drive in Microsoft Office or Microsoft Office-compatible format. The electronic copy must be a mirror image of the hard copy. The CD or Flash drive should clearly identify the Respondents and include the name and version number of the virus scanning software that was used to scan the CD or Flash drive before it was submitted. The Respondent shall present the Statements of Qualifications to the Contracts Administration Department only. No other distribution of Statements of Qualifications will be made by the Respondent. Each Statement of Qualifications page should be numbered for ease of reference.

An official authorized to bind the Respondent to its provisions must sign the Statement of Qualifications. If the official signs the Statement of Qualifications Cover Sheet (Appendix C to this RFQ) and the Statement of Qualifications Cover Sheet is attached to the Statements of Qualifications, the requirement will be met. For this RFQ, the Statements of Qualifications must remain valid for at least 120 days. Moreover, the contents of the Statement of Qualifications of the selected Respondent will become contractual obligations if a contract is entered into.

Each and every Respondent submitting Statements of Qualifications specifically waives any right to withdraw or modify it, except as hereinafter provided. Statements of Qualifications may be withdrawn by written or fax notice (fax number (717) 986-8714) received at the Commission's address for Statements of Qualifications delivery prior to the exact hour and date specified for Statements of Qualifications receipt.

Overnight Delivery Address:
Contracts Administration Department
Attn: Wanda Metzger
PA Turnpike Commission
700 South Eisenhower Blvd.
Middletown, PA 17057

US Mail Delivery Address:
Contracts Administration Department
Attn: Wanda Metzger
PA Turnpike Commission
P.O. Box 67676
Harrisburg, PA 17106

However, if the Respondent chooses to attempt to provide such written notice by fax transmission, the Commission shall not be responsible or liable for errors in fax transmission. Statements of Qualifications may also be withdrawn in person by a Respondent or its authorized representative, provided his/her identity is made known and he/she signs a receipt for the Statements of Qualifications, but only if the withdrawal is made prior to the exact hour and date set for Statements of Qualifications receipt. Statements of Qualifications may only be modified by the submission of a newly sealed Statements of Qualifications or submission of a sealed modification which complies with the requirements of this solicitation.

I-14. Economy of Preparation. Statements of Qualifications should be prepared simply and economically, providing a straightforward, concise description of the Respondent's ability to meet the requirements of the RFQ.

I-15. Discussions for Clarification. Proposers who submit Statements of Qualifications may be required to make an oral or written clarification of their Statements of Qualifications to the Issuing Office to ensure thorough mutual understanding and Proposer responsiveness to the solicitation requirements. The Issuing Office will initiate requests for clarification.

I-16. Statements of Qualifications Contents. Statements of Qualifications will be held in confidence and will not be revealed or discussed with competitors, unless disclosure is required to be made (i) under the provisions of any Commonwealth or United States statute or regulation; or (ii) by rule or order of any court of competent jurisdiction. All material submitted with the statement becomes the property of the Commission and may be returned only at the Commission's option. Statements of Qualifications submitted to the Commission may be reviewed and evaluated by any person other than competing Respondents at the discretion of the Commission. The Commission has the right to use any or all ideas presented in any response. Selection or rejection of the responding firm does not affect this right.

In accordance with the Pennsylvania Right-to-Know Law (RTKL), 65 P.S. § 67.707 (Production of Certain Records), Respondents shall identify any and all portions of their Statement of Qualifications that contains confidential proprietary information or is protected by a trade secret. Statements of Qualifications shall include a written statement signed by a representative of the company/firm identifying the specific portion(s) of the response that contains the trade secret or confidential proprietary information.

Respondents should note that "trade secrets" and "confidential proprietary information" are exempt from access under Section 708(b)(11) of the RTKL. Section 102 defines both "trade secrets" and "confidential proprietary information" as follows:

Confidential proprietary information: Commercial or financial information received by an agency: (1) which is privileged or confidential; **and** (2) the disclosure of which would cause substantial harm to the competitive position of the person that submitted the information.

Trade secret: Information, including a formula, drawing, pattern, compilation, including a customer list, program, device, method, technique or process that: (1) derives independent economic value, actual or potential, from not being generally known to and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use; **and** (2) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy. The term includes data processing software by an agency under a licensing agreement prohibiting disclosure.

65 P.S. §67.102 (emphasis added).

The Office of Open Records has determined that a third party must establish a trade secret based upon factors established by the appellate courts, which include the following:

- the extent to which the information is known outside of his business;
- the extent to which the information is known by employees and others in the business;
- the extent of measures taken to guard the secrecy of the information;
- the value of the information to his business and to competitors;

the amount of effort or money expended in developing the information; and
the ease of difficulty with which the information could be properly acquired or duplicated by others.

See Crum v. Bridgestone/Firestone North Amer. Tire., 907 A.2d 578, 585 (Pa. Super. 2006).

The Office of Open Records also notes that with regard to “confidential proprietary information the standard is equally high and may only be established when the party asserting protection shows that the information at issue is either ‘commercial’ or ‘financial’ and is privileged or confidential, and the disclosure *would* cause substantial competitive harm.” (emphasis in original).

For more information regarding the RTKL, visit the Office of Open Records’ website at www.openrecords.state.pa.us.

I-17. Debriefing Conferences. Respondents whose firms are not selected to be included in the pool or pools will be notified of the name of the selected respondents and given the opportunity to be debriefed, at their request. The Issuing Office will schedule the time and location of the debriefing. The Respondent will not be compared with other respondents.

I-18. News Releases. News releases pertaining to this project will not be made without prior Commission approval, and then only in coordination with the Issuing Office.

I-19. Term of Appointment. The Commission intends that the pool or pools established pursuant to this request will remain in effect for three years, but reserves the right to extend the term of the pool or pools for up to two (2) one year extensions.

I-20. Respondent’s Representations and Authorizations. Each Respondent by submitting its Statement of Qualifications understands, represents, and acknowledges that:

- a. All information provided by, and representations made by, the Respondent are material and important and will be relied upon by the Issuing Office in establishing pools. Any misstatement, omission or misrepresentation shall be treated as fraudulent concealment from the Issuing Office of the true facts relating to the submission of this Statement of Qualifications. A misrepresentation shall be punishable under 18 Pa. C.S. § 4904.
- b. To the best knowledge of the person signing the proposal for the Respondent, the Respondent, its affiliates, subsidiaries, officers, directors, and employees are not currently under investigation by any governmental agency and have not in the last four (4) years been convicted or found liable for any act prohibited by State or Federal law in any jurisdiction, involving conspiracy or collusion with respect to bidding or proposing on any public contract, except as disclosed by the Respondent in its Statement of Qualifications.
- c. To the best of the knowledge of the person signing the Statement of Qualifications for the Respondent and except as otherwise disclosed by the Respondent, the Respondent has no outstanding, delinquent obligations to the Commonwealth including, but not limited to, any state tax liability not being contested on appeal or other obligation of the Respondent that is owed to the Commonwealth.

- d. The Respondent is not currently under suspension or debarment by the Commonwealth, or any other state, or the federal government, and if the Respondent cannot certify, then it shall submit along with the Statement of Qualifications a written explanation of why such certification cannot be made.
- e. Each Respondent, by submitting its Statement of Qualifications, authorizes all Commonwealth agencies to release to the Commission information related to liabilities to the Commonwealth including, but not limited to, taxes, unemployment compensation, and workers' compensation liabilities.
- f. The Respondent has not, under separate contract with the Commission, made any recommendations to the Commission concerning the need for the services described in the RFQ.

I-21. Indemnification. The Proposer shall be responsible for, and shall indemnify, defend, and hold harmless the Commission and its Commissioners, officers, employees, and agents from any claim, liability, damages, losses, causes of action, and expenses, including reasonable attorneys' fees, arising from damage to life or bodily injury or real or tangible personal property caused by the negligence or other tortious acts, errors, and omissions of Proposer, its employees, or its subcontractors while engaged in performing the work of the Agreement or while present on the Commission's premises, and for breach of the Agreement regarding the use or nondisclosure of proprietary and confidential information where it is determined that Proposer is responsible for any use of such information not permitted by the Agreement. The indemnification obligation shall not be limited in any way by any limitation on the amount or type of damages, compensation or benefits payable by or for Contractor or its subcontractors under Workers' Compensation Acts, Disability Benefits Acts, or other Employee Benefit Act.

I-22. Insurance. Respondent will comply with the Insurance requirements as described in Appendix D - Insurance Specification. Certificates of Insurance, as required in Appendix D, will be provided to the Issuing Office prior to the award of a Work Order.

I-23. Diverse Business (DB) Requirements. Proposer will comply with the DB Requirements as described in Appendix E – Diverse Business (DB) Requirements.

PART II

INFORMATION REQUIRED FROM RESPONDENTS

Statements of Qualifications must be submitted in the format, including heading descriptions, outlined below. To be considered, the response must respond to all requirements in this part of the RFQ. Any other information thought to be relevant, but not applicable to the enumerated categories, should be provided as an appendix to the Statement of Qualifications.

Each Statement of Qualifications shall consist of two separately sealed submittals:

1. Technical Submittal, which shall be a response to RFP **Part II, Section II-1 A through G**;
2. Diverse Business Participation Submittal, in response to RFP **Part II, Section II-2**; and

The Commission reserves the right to request additional information which, in the Commission's opinion, is necessary to assure that the Respondent's competence, number of qualified employees, business organization, and financial resources are adequate to perform according to the RFQ.

II-1. Required Information

- A. **Statement of Qualifications Cover Sheet (See Appendix C)**
Appendix C must be completed to show the name of your firm, Federal I.D. number, address, contact person's name, email and telephone number. Appendix C must be signed by an individual who is authorized to negotiate terms, render binding decisions and commit your firm's resources. In addition, it is required that all information requested in Appendix C be provided including information pertaining to location of office performing the work, contact information, listing of all Pennsylvania offices and total number of Pennsylvania employees, and location of company headquarters.
- B. **Table of Contents**
Include a clear identification of the material by section and by page number.
- C. **Executive Summary**
Summarize your understanding of the work to be done and make a positive commitment to perform the work necessary. This section should summarize the key points of your submittal. (Limit to two pages.) Include in this section or in a transmittal letter/cover page a statement regarding full disclosure of any potential conflict with the State Adverse Interest of State Advisor or Consultant Statute as instructed in Proposal Section 1.7 Contractor Integrity Provisions.
- D. **Firm Overview**
Provide a brief history and description of your firm's business organization and its performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services practice and experience. Include the location of offices and the number of auditors and forensic auditors available for project work in each office; and number of investigators and specialized security personnel

available for project work in each office. Discuss your firm's presence in and commitment to the Commonwealth of Pennsylvania. Include a discussion of the specific expertise and services that distinguish your firm.

E. Personnel and References

Provide the names, proposed roles, background and experience, office location and availability of the personnel that would work on the Commission's account, and specifically identify the primary person(s) who will be responsible for managing the relationship with the Commission. Respondent must submit a current resume for all proposed personnel who will provide performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services listing relevant experience and applicable professional affiliations.

F. Relevant Experience

Provide a narrative statement regarding your performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services experience. Additionally, include a statement regarding your understanding of the requirements as outlined in this RFP and your ability to provide performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services in accordance with the same.

Describe your firm's experience in providing performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services to other clients, especially other governmental entities and/or similar public/private sector transportation organizations. Describe the business practices that enable you to complete these tasks in an efficient, timely and, at times, expeditious manner.

Provide a list of three references of clients for which your firm has performed similar work, as described in this RFQ, within the past three years.

G. Potential Conflict of Interest

Identify any relationships or activities that might present a conflict of interest if your firm is selected to provide performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services as described in this RFQ.

II-2. Diverse Business (DB) Requirements (Appendix E).

The Commission's Diverse Business (DB) Requirements are identified in Appendix E. There is no minimum participation level (MPL) for DBs established for this contract. However, the utilization of DBs is encouraged and will be considered as a criterion in the evaluation of proposals and in the evaluation for any Work Orders issued. In your Diverse Business Participation Submittal in response to this RFQ, provide information that identifies DB firms and the roles you anticipate for potential assignments. In addition, provide a commitment to making Good Faith Efforts as defined Appendix E, and provide your firm's approach to utilizing DBs for Work Order opportunities.

PART III

CRITERIA FOR SELECTION

III-1. Mandatory Responsiveness Requirements. To be eligible for selection, the Statement of Qualifications should be (a) timely received from a Respondent; and (b) properly signed by the Respondent.

III-2. Statements of Qualification will be reviewed and evaluated by a Technical Evaluation Team (TET) of qualified personnel selected by the Commission. The TET will recommend for selection those firms that most closely meet the requirements of the RFQ and satisfy Commission needs. Consideration for inclusion in the pool(s) will only be made to Respondents determined to be responsive and responsible in accordance with Commonwealth of Management Directive 215.9, Contractor Responsibility Program.

III-3. The following criteria will be used, in order of relative importance from the highest to the lowest, in evaluating each statement of qualifications.

1. Overall
 - a. Responsiveness, organization, and clarity of Statement of Qualifications.
 - b. Presence in and commitment to the Commonwealth of Pennsylvania.
 - c. Organization, size and structure of firm.
 - d. Ability to perform tasks in an efficient, timely and, at times, expeditious manner.
2. Assigned Personnel
 - a. Qualifications and experience of performance audits, forensic audits, best practice and compliance assessments, as well as specialized security and investigation services.
 - b. Responses of references.
 - c. Location and availability to Commission staff.
3. Firm Experience
 - a. Length of time in the industry.
 - b. Relevant experience.
 - c. Responses of references.
4. Diverse Business (DB) Requirements. This refers to the inclusion of and approach to utilizing DB firms, as described in Part II-2. Diverse Business participation will also be considered in the evaluation of responses to Work Order Request for Proposals (WORFP) following the award of a contract(s).



Procedure for Issuing Supplemental Advisory Services Work Orders

I. Requests for Supplemental Advisory Services-

- A. The Advisory Services Project Manager prepares a formal *Request for Supplemental Advisory Services* document for each proposed work order.
- B. The completed *Request for Supplemental Advisory Services* document is then forwarded to the Chief Compliance Officer for review and concurrence.
- C. Once approved, the Advisory Services Project Manager will solicit proposals and cost quotations from qualified auditing firms included in the Supplemental Advisory Services Pool in accordance with the following guidelines:
 1. Work Orders estimated to cost \$50,000 or less.

The Advisory Services Project Manager, with the approval of the Chief Compliance Officer, may select any qualified auditing firm from the pool and request a proposal and cost quotation.

The Advisory Services Project Manager, with the approval of the Chief Compliance Officer, will award the work order in accordance with **Section II- Award of Supplemental Advisory Services Work Orders** guidelines.

- a. No renewals, extensions, or change orders which result in the Work Order exceeding \$50,000 are allowed without written approval of the PTC Audit Committee Chairman.
- b. No more than two (2) Work Orders in this cost range may be issued to the same firm, per each area of expertise, in the same fiscal year without written approval of the PTC Audit Committee Chairman.



2. Work Orders estimated to cost \$50,001 to \$250,000.

Completed and approved *Requests for Supplemental Advisory Services* estimated to fall into the above cost range shall be sent to all qualified auditing firms in the pool.

All proposals received will be evaluated by the Advisory Services Project Manager, and any involved department managers, to determine the Best Value Selection (BVS). Best Value Selection is defined as the proposal that contains the highest quality of work product as outlined in the BVS criteria listed below at the most reasonable cost. The criteria for determining the BVS may include but are not limited to:

- Understanding the Problem
- Prior Experience
- Personnel and Qualifications
- Project Work Plan
- Cost (both hourly rates, amount of hours proposed/fixed deliverable amounts and overall proposed project cost).
- Other factors not included in the above criteria but determined to be relevant to the specific Work Order

No renewals, extensions, or change orders which result in the Work Order exceeding \$250,000 are allowed without written approval of the PTC Audit Committee Chairman.

3. Work Orders estimated to cost over \$250,000.

The process for requesting supplemental advisory services for Work Orders estimated to cost over \$250,000 will be the same as those estimated to fall into the \$50,001-\$250,000 range except that the *Request for Supplemental Advisory Services* must be approved by both the Chief Compliance Officer and the PTC Audit Committee Chairman prior to solicitation of proposals.



II. Award of Supplemental Advisory Services Work Orders

Upon completion of the appropriate evaluation process discussed above, the Advisory Services Project Manager, with the approval of the Chief Compliance Officer, will award the Work Order to the firm whose proposal is determined to provide the best value for the particular project. The Advisory Services Project Manager will prepare a brief narrative explaining why the successful firm was selected. This narrative will be retained in the individual Work Order file.

Successful firms will be notified in writing by the Advisory Services Project Manager. The Advisory Services Project Manager will also notify in writing all unsuccessful firms submitting proposals.

The Advisory Services Project Manager is responsible for the project management as well as the review and acceptance of all deliverables associated with the project. Quarterly status reports that will include project status, actual vs. budgeted costs analyses and a discussion of outstanding issues will be prepared by the Advisory Services Project Manager and submitted to the Chief Compliance Officer, Chief Executive Officer, and PTC Audit Committee.

Proposer Questions		Pennsylvania Turnpike Commission (PTC)			
Proposer Name:					
#	Page	Section	Section Description	Proposer Question	Commission Response
1.					
2.					
3.					
4.					

APPENDIX C – STATEMENT OF QUALIFICATIONS COVER SHEET
Pennsylvania Turnpike Commission
PERFORMANCE AUDITS, FORENSIC AUDITS, BEST PRACTICE AND
COMPLIANCE ASSESSMENTS, SPECIALIZED SECURITY AND INVESTIGATION
SERVICES

RFQ# 17-10207-7722

Enclosed is the statement of qualifications and Diverse Business Participation submission for the Respondent identified below for the above referenced RFQ:

Proposer Information:	
Respondent Name	
Respondent Mailing Address	
Respondent Website	
Respondent Contact Person/Title	
Contact Person's Phone Number	
Contact Person's Fax Number	
Contact Person's Email Address	
Respondent Federal ID Number	
Location of Headquarters	
Location of Office(s) Performing the Work	
Listing of all Pennsylvania Offices and Total Number of Pennsylvania Employees	

Submittals Enclosed:

<input type="checkbox"/> Statement of Qualifications Submittal <input type="checkbox"/> Diverse Business Participation Submittal
Signature
Signature of an official authorized to bind the Respondent to the provisions contained in the Respondent's submission: _____
Print Name
Title

An official authorized to bind the Respondent to its provisions must sign the Statement of Qualifications. If the official signs this Statement of Qualifications Cover Sheet and the Statement of Qualifications Cover Sheet is attached to the Statement of Qualifications, the requirement will be met.

The Pennsylvania Turnpike Commission

Before starting any work and until completion and final payment is made for the work, or final acceptance of the work, the Contractor will provide and maintain the following minimum levels of insurance at Contractor's own expense. The cost of the required insurance shall be included in the Contractor's cost proposal and no adjustment shall be made to the contract price on account of such costs. Contractor shall furnish Certificates of Insurance showing the effective date of coverage as outlined below. No work may be performed until the required evidence of Insurance is provided in accordance with the terms of the contract. Contractor shall be responsible for ensuring that all Subcontractors hired by the Contractor are properly insured. Contractor shall not permit any such Subcontractors to start work until such evidence has been provided to the Contractor.

- a) All insurance shall be procured from insurers permitted to do business in the State in which the project is taking place and having an A.M. Best Rating of at least "A-, Class VIII".
- b) Contractor shall not have a Self Insured Retention (SIR) on any policy greater than \$50,000, which is the responsibility of the Contractor. If Contractor's policy(ies) has a Self Insured Retention exceeding this amount, approval must be received from the Commission prior to starting work. In the event, any policy includes an SIR, the Contractor is responsible for payment within the SIR of their policy(ies) and the Additional Insured requirements specified herein shall be offered within the SIR amount(s).
- c) All insurance required herein, except for Professional Liability Insurance, shall be written on an "occurrence" basis.
- d) The Contractor's insurance carrier(s) shall agree to provide at least thirty (30) days prior written notice to the Commission in the event coverage is canceled or non-renewed, unless cancellation is for non-payment of premium. In the event of cancellation or non-renewal of coverage(s) for any reason, it is the Contractor's responsibility to replace coverage to comply with the Contract requirements so there is no lapse of coverage for any time period.

If the insurance carriers will not issue or endorse their policy(s) to comply with the above, it is the responsibility of the Contractor to report any notice of cancellation or non-renewal at least thirty (30) days prior to the effective date of this notice.

- e) Contractor shall provide the Commission with Certificates of Insurance, showing the insurance coverages listed below, ten days prior to the start of work of this Project and thereafter upon renewal or replacement of each coverage. The Contractor shall not begin any work until the Commission has reviewed and approved the Certificate of Insurance.

Failure of the Commission to demand such certificate or other evidence of full compliance with these insurance requirements or failure of the Commission to identify a deficiency from evidence that is provided shall not be construed as a waiver of Contractor's obligation to maintain such insurance.

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Upon completion of the contract, an additional certificate(s) of insurance evidencing coverage shall be provided to the Commission with final application for payment.

- f) The Commission, and its Commissioners, officers, employees and agents shall be added as ADDITIONAL INSUREDS on all required liability policies (except Workers' Compensation and Professional Liability) for ongoing operations and completed operations on a primary noncontributory basis.

The Commission reserves the right to require Contractor to name other parties as additional insureds as required by the Commission.

- g) Waiver of Rights of Subrogation: Contractor shall waive all rights of recovery against the Commission and all the additional insureds for loss or damage covered by any of the required insurance (except Professional Liability).
- h) The amount of insurance in the required coverages shall not be construed to be a limitation of the liability on the part of the Contractor.
- i) The carrying of insurance described below shall in no way be interpreted as relieving the Contractor of any responsibility or liability under the contract.
- j) Any type of insurance or any increase in limits of liability not required by the Commission but which the Contractor requires for its own protection or on account of statute shall be its own responsibility and at its own expense.
- k) Contractor shall promptly notify the Commission and the appropriate insurance company(ies) in writing of any accident(s) as well as any claim, suit or process received by the insured Contractor arising in the course of operations under the contract. The Contractor shall forward such documents received to its insurance company(ies), as soon as practicable, or as required by its insurance policy(ies).

REQUIRED COVERAGES - the following may be provided through a combination of primary and excess policies in order to meet the minimum limits set forth below:

- 1. **Workers' Compensation and Employer's Liability:**
Provided in the State in which the work is to be performed and elsewhere as may be required and shall include:
 - a) Workers' Compensation Coverage: Statutory Requirements
 - b) Employers Liability Limits not less than:

Bodily Injury by Accident:	\$500,000 Each Accident
Bodily Injury by Disease:	\$500,000 Each Employee
Bodily Injury by Disease:	\$500,000 Policy Limit

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- c) Includes sole proprietorships and officers of corporation who will be performing the work.
- d) Where applicable, if the Contractor is lending or leasing its employees to the Commission for the work under this contract, it is the Contractor's responsibility to provide the Workers Compensation and Employer's Liability coverage and to have their policy endorsed with the proper Alternate Employer Endorsement.

2. **Commercial General Liability:**

Provided on standard ISO forms or an equivalent form including Premises - Operations, Independent Contractors, Products/Completed Operations, Broad Form Property Damage, Contractual Liability, and Personal Injury and Advertising Injury.

- a) Occurrence Form with the following limits:
 - (1) General Aggregate: \$2,000,000
 - (2) Products/Completed Operations Aggregate: \$2,000,000
 - (3) Each Occurrence: \$1,000,000
 - (4) Personal and Advertising Injury: \$1,000,000

3. **Automobile Liability:**

- a) Coverage to include All Owned, Hired and Non-Owned Vehicles (or "Any Auto"). If Contractor does not have any Owned Vehicles, Contractor is still required to maintain coverage for Hired and Non-Owned Vehicles as either a stand-alone policy or endorsed onto the Commercial General Liability policy above
- b) Per Accident Combined Single Limit \$1,000,000

4. **Commercial Umbrella Liability:**

- a) Policy(ies) to apply on a Following Form Basis of the following:
 - (1) Commercial General Liability,
 - (2) Automobile Liability, and
 - (3) Employers Liability Coverage.
- b) Minimum Limits of Liability
 - Occurrence Limit: \$4,000,000
 - Aggregate Limit (where applicable): \$4,000,000

5. **Professional Liability Insurance:**

- a) Minimum Limits of Liability
 - Per Claim Limit: \$2,000,000
 - Aggregate Limit: \$2,000,000
- b) The Definition of "Covered Services" shall include the services required in the scope of this contract.
- c) If Professional Liability coverage is written on a claims made form the following requirements will apply:

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- 1) The retroactive date must be on or before the start of work under this contract;
- 2) The Contractor must purchase "tail coverage/an extended reporting period" or maintain coverage for a period of three (3) years after the completion of their work/final payment.

6. **Privacy Liability:**
(IF DESIGNATED BY CONTRACTOR'S SCOPE OF WORK)

- a) Professional Service Contractor shall maintain coverage for third party liability arising out of breach of privacy, inclusive of confidential and proprietary business information, HIPAA violations and other breaches of personally identifiable information and/or protected health information that may arise from their work with this contract.
- b) Minimum Limits of Liability:

Per Claim:	\$1,000,000
Aggregate:	\$1,000,000
- c) Privacy Breach Notification and Credit Monitoring: \$250,000 Per Occurrence

APPENDIX E – RFQ 17-10207-7722
Pennsylvania Turnpike Commission
DIVERSE BUSINESS (DB) REQUIREMENTS

Diverse Business Participation. The Commission is committed to Diverse Business (DB) participation on competitive contracting opportunities. Firms or entities that have not previously performed work or provided services to the Commission are encouraged to respond to the solicitations. RFPs may include DB participation as part of the criteria for the evaluation of proposals, and the Commission may consider DB participation as a selection factor.

Minimum Participation Level (MPL). The minimum participation level (MPL) for the inclusion of DBs will be established in the RFP/advertisement as a percentage.

(a) General Requirements. Section 303 of Title 74 of the Pennsylvania Consolidated Statutes, 74 Pa.C.S. § 303, requires proposer on contracts funded pursuant to the provisions of Title 74 (Transportation) and 75 (Vehicle Code) administered and issued by the Commission to make Good Faith Efforts to solicit subconsultants that are Diverse Businesses (DBs) as defined in Section 303. The DB requirements of Section 303 apply to this contract.

Section 303 requires proposers to make Good Faith Efforts, as described below, to solicit subconsultants that are DBs during the proposal process to maximize participation of DBs in competitive contracting opportunities.

The Commission is committed to participation by DBs and will enforce the requirements of Section 303 and this section. Failure to make Good Faith Efforts and demonstrate such Good Faith Efforts in the solicitation of subconsultants may result in the proposer being declared ineligible for the contract.

Proposers shall document and submit to the Commission all Good Faith Efforts, as described in this section, to solicit subconsultants that are DBs during the solicitation process.

Proposers are encouraged to utilize and give consideration to consultants offering to utilize DBs in the selection and award of contracts.

Proposers shall not discriminate on the basis of gender, race, creed or color in the award and performance of contracts in accordance with 62 Pa.C.S. §3701.

Failure to comply with the requirements of Section 303 or this specification may result in the imposition of sanctions as appropriate under section 531 of the Procurement Code, 62 Pa.C.S. § 531 relating to debarment and suspension.

The Commission's Director of the Office of Diversity and Inclusion, or designee, is designated the Responsible Official who shall supervise the DB program and ensure that the Commission complies with the DB program.

(b) Definitions. The following definitions apply to terms used in this specification:

1. Disadvantaged Business – A business that is owned or controlled by a majority of persons, not limited to members of minority groups, who are subject to racial, social, ethnic prejudice or cultural bias.

2. Diverse Business – A disadvantaged business, minority-owned or women-owned business or service-disabled veteran-owned or veteran-owned small business that has been certified by a third-party certifying organization.

3. Minority-owned Business – A business owned and controlled by a majority of individuals who are African Americans, Hispanic Americans, Native Americans, Asian Americans, Alaskans or Pacific Islanders.

4. Professional Services – An industry of infrequent, technical or unique functions performed by independent contractors or consultants whose occupation is the rendering of the services, including: (1) design professional services as defined in 62 Pa.C.S. § 901 (relating to definitions); (2) legal services; (3) advertising or public relations services; (4) accounting, auditing or actuarial services; (5) security consultant services; (6) computer and information technology services; and (7) insurance underwriting services.

5. Pro Forma Effort-The act of completing a form or document identifying efforts to solicit DBs for a project in order to satisfy criteria with little or no expectation that the DBs contacted or identified will perform any of the work.

6. Service-Disabled Veteran-Owned Small Business – A business in the United States which is independently owned and controlled by a service-disabled veteran(s), not dominant in its field of operation, and employs 100 or fewer employees.

7. Subconsultant- Any individual, partnership, firm, or corporation entering into a contract with the prime consultant for work under the contract, including those providing professional and other services.

8. Third-party Certifying Organization – An organization that certifies a small business, minority-owned business, women-owned business or veteran-owned small business as a diverse business. The term includes: (1) the National Minority Supplier Development Council; (2) the Women’s Business Development Enterprise National Council; (3) the Small Business Administration; (4) The Department of Veteran Affairs; (5) the Pennsylvania Unified Certification Program.

9. Veteran-owned Small Business –A small business owned and controlled by a veteran or veterans.

10. Women-Owned Business – A business owned and controlled by a majority of individuals who are women.

(c) Actions Required by Proposer during the procurement/consultant selection phase

1. Submission Requirements – Consultant Responsiveness.

- a. **Minimum Participation Level (MPL) Documentation** - If the documentation submitted with the proposal demonstrates that the proposer has identified DBs sufficient to meet the MPL established for this contract, the proposer will be deemed to have satisfied the DB requirement during this phase. The proposer is required to provide the business name and business address of each DB and supporting documentation that includes proof of certification.

If the consultant’s proposal demonstrates the consultant’s inability to meet the MPL established for this contract, the proposer shall demonstrate Good Faith Efforts with its proposal. Failure to submit the required documentation demonstrating Good Faith Efforts as further described below with the proposal may result in a rejection of the proposal.

- b. If no MPL has been established for this contract, the proposer is required to either provide a statement of intent that it will self-perform 100% of the work for the agreement, or demonstrate Good Faith Efforts to solicit subconsultants that are DBs. In either case documentation shall be provided with the proposal.

Failure to submit the required information identified above with the proposal may result in a rejection of the proposal.

2. Good Faith Effort Requirements: The documentation of Good Faith Efforts must include the business name and business address of each DB considered. Supporting documentation must also include proof of certification and any explanation of Good Faith Efforts the proposer would like the Commission to consider. Any services to be performed by a DB are required to be readily identifiable to the agreement. Good Faith efforts are demonstrated by seeking out DB participation in the project given all relevant circumstances. The Commission requires the proposer to demonstrate more than Pro Forma Efforts. Evidence of Good Faith Efforts includes, but is not limited to:

- a. Consultant solicits through all reasonable and available means the interest of all certified DBs with the capacity to perform the scope of work set forth in the agreement.
- b. The proposer must provide written notification at least 5 business days before proposals are due to allow the DBs to respond to the solicitation.
- c. The proposer must determine with certainty if DBs are interested by taking appropriate steps to follow up initial solicitations.
- d. The proposer must make efforts to select portions of the work to be performed by DBs to include, where appropriate, breaking out contract work into economically feasible units to facilitate DB participation;
- e. It is the proposer's responsibility to make a portion of the work available to DBs and, to select those portions of the work, so as to facilitate DB participation.
- f. The proposer shall provide evidence of such negotiations that include the names, addresses, and telephone numbers of DBs considered; A description of the information provided regarding the required work and services for the work selected for subconsultants; and evidence as to why additional agreements could not be reached for DBs to perform the work.
- g. Proposers cannot reject or withhold solicitation of DBs as being unqualified without sound reasons based on a thorough investigation of their capabilities.
- h. The DB's standing within its industry, membership in specific groups, organizations or associations and political or social affiliations (for example union v. non-union employee status) are not legitimate causes for the rejection or non-solicitation of proposals in the proposer's efforts to meet the Good Faith Efforts requirement.
- i. Efforts to assist interested DBs in obtaining bonding, lines of credit or insurance.

3. Actions Taken by the Commission. As part of the proposal review process, the Commission will review the submissions to determine whether the proposer has complied with Section 303 and this requirement in the selection of DB subconsultants. The Commission will determine whether the proposer has either met the MPL or provided acceptable documentation as noted above. The Commission reserves the right to contact proposers for clarification during the review and negotiation process.

If the Commission determines that the proposer has failed to either meet the MPL or provide acceptable documentation as noted above, the proposal may be rejected.

(d) Consultant Requirements During Performance of Services.

1. Replacement of a DB Subconsultant. Consultant must continue good faith efforts through completion of the contract. The obligation to make Good Faith Efforts to solicit subconsultants for any type of service extends to additional work required for any service which is identified to be performed by a DB. If at any time during the performance of the work, it becomes necessary to replace or add a subconsultant that is a DB, the consultant, as appropriate, shall immediately notify the Commission and seek approval in writing in accordance with the Agreement of the need to replace the DB, which notice shall include the reasons for the replacement. If a prime consultant who originally indicated that it would self-perform all work subsequently decides to use a subconsultant for any work under the contract, the consultant must submit documentation of all Good Faith Efforts as to the work for which a subconsultant is obtained.

2. Records. Maintain project records as are necessary to evaluate DB compliance and as necessary to perform the reporting function addressed below. Maintain all records for a period of 3 years following acceptance of final payment. Make these records available for inspection by the Commission, its designees or agents. These records should indicate:

2.a. The number of DB and non-DB subconsultants and the type of services performed on or incorporated in this project.

2.b. The progress and efforts made in seeking out DB subconsultant organizations and individual DB consultants for work on this project to increase the amount of DB participation and/or to maintain the commitments made at the time of the proposal to DBs.

2.c. Documentation of all correspondence, contacts, telephone calls, and other contacts made to obtain the service of DBs on this project.

3. Reports. Maintain monthly reports and submit reports as required by the Commission concerning those contracts and other business executed with DBs with respect to the records referred to in subsection (e)2. above in such form and manner as prescribed by the Commission. At a minimum, the Reports shall contain the following:

3.a The number of Contracts with DBs noting the type of services provided, including the execution date of each contract.

3.b The amounts paid to each DB during the month, the dates of payment, and the overall amounts paid to date. If no payments are made to a DB during the month, enter a zero (\$0) payment.

3.c Upon request and upon completion of individual DB firm's work, submit paid invoices or a certification attesting to the actual amount paid. In the event the actual amount paid is less than the award amount, a complete explanation of difference is required.

4. Subconsultant Contracts

4.a. Subcontracts with DB firms will not contain provisions waiving legal rights or remedies provided by laws or regulations of the Federal Government or the Commonwealth of Pennsylvania or the Commission through contract provisions or regulations.

4.b. Prime consultant will not impose provisions on DB subconsultants that are more onerous or restrictive than the terms of the prime's contract with non-DBs.

4.c. Executed copies of subcontracts/purchase orders are to be received by the Commission before the commencement of work by the DB.

5. Payments to DB Subconsultants. Payments to DBs are to be made in accordance with the prompt payment requirements of Chapter 39, Subchapter D of the Procurement Code, 62 Pa.C.S. §3931 et seq. Performance of services by a DB subconsultant in accordance with the terms of the contract entitles the subconsultant to payment.

(e) Actions to be Taken by Commission After Performance of Services. Following completion of the Consultant's services, the Director of the Commission's Office of Diversity and Inclusion or his/her designee will review the overall DB participation to assess the Consultant's compliance with Section 303 and this contract. Appropriate sanctions may be imposed under 62 Pa.C.S. § 531 (relating to debarment or suspension) for a Consultant's failure to comply with Section 303 and the requirements of the contract.

Addendum No. 1

RFQ # 17-10207-7722

PERFORMANCE AUDITS, FORENSIC AUDITS, BEST PRACTICE AND COMPLIANCE ASSESSMENTS, SPECIALIZED SECURITY AND INVESTIGATION SERVICES

Prospective Respondents: You are hereby notified of the following information in regard to the referenced RFP:

QUESTIONS AND ANSWERS

Following are the answers to questions submitted in response to the above referenced RFP as of March 23, 2017. All of the questions have been listed verbatim, as received by the Pennsylvania Turnpike Commission.

Proposer Questions			Pennsylvania Turnpike Commission (PTC) RFQ17-10207-7722		
Performance Audits, Forensic Audits, Best Practice and Compliance Assessments, Specialized Security and Investigation Services					
#	Page	Section	Section Description	Proposer Question	Commission Response
1.	1	I-1	Purpose	Will the new pool of qualified firms be separate from or in addition to the pool established by the Commission's RFQ 12-10210-3837 dated September 12, 2012?	The current pool expires on January 7, 2018. This request will establish a new pool.
2.				Will the Turnpike only consider proposals that address all aspects of the requested services or would the Turnpike consider a solution that only addressed some subsets of the requested services?	Firms should submit a proposal for the requested services that they are experienced in. A firm is not required to submit for all listed services.

Proposer Questions			Pennsylvania Turnpike Commission (PTC)			RFQ17-10207-7722		
			Performance Audits, Forensic Audits, Best Practice and Compliance Assessments, Specialized Security and Investigation Services					
#	Page	Section	Section Description	Proposer Question	Commission Response			
3.				Within the context of this RFQ, does the referenced "Performance Audit" services refer to increasing organizational efficiency and effectiveness or have another meaning?	Yes			
4.	2	I-5	Requested Services	Can a proposer bid on just one of the selected services (i.e. audits and assessments), or must the firm be qualified for all services (including Security and Investigative Services)?	Firms should submit a proposal for the requested services that they are experienced in. A firm is not required to submit for all listed services.			
5.	2	I-5	Requested Services	If all services are required to be proposed, can the firm propose to use subcontractors? What information must be provided in the proposal for the subcontractors?	Firms should submit a proposal for the requested services that they are experienced in. A firm is not required to submit for all listed services.			
6.	2	I-5	Requested Services	Does the Commission require the performance audits to be performed in accordance with <i>Government Auditing Standards</i> issued by the Comptroller General of the United States (i.e. Yellow Book)?	No			
7.	8	II-1	Required Information	Does the Commission require any of the contractor personnel to hold professional licenses, such as Certified Public Accountant or Licensed Private Detective?	Professional licenses are not required to be selected for inclusion in the pool, however, professional licenses would be considered when issuing work orders to the firms in the pool.			
8.	4	I-13	Statements of Qualifications	The RFP states that 2 complete copies of the Statement of Qualifications shall be submitted in Microsoft Office or Microsoft Office Compatible format. Will Adobe pdf files be deemed acceptable?	Yes, Adobe files will be acceptable.			

Proposer Questions			Pennsylvania Turnpike Commission (PTC)		RFQ17-10207-7722
Performance Audits, Forensic Audits, Best Practice and Compliance Assessments, Specialized Security and Investigation Services					
#	Page	Section	Section Description	Proposer Question	Commission Response
9.	N/A	N/A	N/A	Can the Commission provide a listing of the incumbent firms performing similar services for the Commission?	The current Pool Selection list can be found on the Commissions website under Archived/Cancelled RFP's, 12-10210-3837 https://www.paturnpike.com/procurement/Bidlist.aspx?rtype=0
10	N/A	N/A	N/A	Can the Commission provide an approximate quantity or dollar amount of Work Orders issued under any existing, similar contract?	Approximately three million dollars' worth of work was issued during the five year period the current pool has existed.
11	8 and 9	II-1	Required Information (D. Firm Overview)	Does the proposing firm need to be a Pennsylvania based firm?	No
12	2	I-5	Problem Statement (B. Requested Services)	Does the Commission intent to contract for one or more firms for each of the two subjects: 1) Audits and Assessments and 2) Security and Investigation Services?	Firms should submit a proposal for the requested services that they are experienced in. A firm is not required to submit for all listed services. Requests for services to the pool will be sent to the firms who qualified for the type of work being requested.
13	2	I-5	Problem Statement (B. Requested Services)	Does the proposing firm need to propose on both subjects? Or, can the firm only propose on its areas of specialty?	Firms should submit a proposal for the requested services that they are experienced in. A firm is not required to submit for all listed services.
14	10	Part III	Criteria for Selection (III-2)	Will only proposing on one subject impact the total score?	No
15	2 and 3	1-6	Type of Contract	Does the Commission have an indication of the number of reviews it intends to perform each year for each subject?	No
16				What type of investigative and/or surveillance services have been requested in the past?	Building security assessment, emergency evacuation plans, and surveillance work for theft, sick and accident leave, and workers compensation claims.

Proposer Questions			Pennsylvania Turnpike Commission (PTC)		RFQ17-10207-7722
			Performance Audits, Forensic Audits, Best Practice and Compliance Assessments, Specialized Security and Investigation Services		
#	Page	Section	Section Description	Proposer Question	Commission Response
17	2	I-5	Problem Statement (B. Requested Services)	How will the PTA define a "performance audit"? Is this to be a type of AICPA attestation audit where and opinion would be expressed?	A performance audit would examine the effectiveness and efficiency of a program or process.
18	2	I-5	Problem Statement (B. Requested Services)	Can an interested bidder propose on part of the work scope or is the intention to award a bidder only the entire scope for the engagement?	Firms should submit a proposal for the requested services that they are experienced in. A firm is not required to submit for all listed services. Requests for services to the pool will be sent to the firms who qualified for the type of work being requested.

All other terms, conditions and requirements of the original RFQ dated March 8, 2017 remain unchanged unless modified by this Addendum.