



Pennsylvania Turnpike Commission  
E-ZPass Customer Service Center  
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## New Monthly E-ZPass Service Fee Schedule

September, 2009

Dear Valued Commercial E-ZPass Customer:

We are writing to inform you that the Pennsylvania Turnpike Commission has approved a change in the monthly service fee schedule for Commercial E-ZPass accounts. Effective November 1, 2009, **\$.50 will be charged for each transponder to which a transaction is posted during a given month.** There will be no service fee for those transponders that were not used in that month.

Pre-paid accounts will see the monthly service fee for November on their December statement which is calculated and posted on the 6<sup>th</sup> of December. The service fee will be deducted from their prepaid account balance as it is currently.

Postpaid accounts will see the monthly service fee for November, which is calculated and posted on December 6<sup>th</sup> on January's invoice for December's movements.

While many accounts will pay less of a monthly service fee, we recognize that this change will require some accounts to pay higher monthly service fees, so we wanted to provide as much advance notice as possible. We believe the change to a service fee based on actual transponder usage each month is more equitable and better reflects each account's volume of activity. The change will also allow us to maintain the commercial volume discount for travel on the Pennsylvania Turnpike at their current levels for eligible accounts.

We appreciate your business and thank you for your understanding. Should you have any questions, please contact the E-ZPass Customer Service Center at 1-877-736-6727 EXT. 5330.

Respectfully,

Pennsylvania Turnpike Commission  
E-ZPass Customer Service Center